



# Important Contacts

**HealthPass - Call 888-313-7277 or 212-252-8010 Fax 888-354-7277 or 212-252-7448**

Department	Email
Client Services	memberservices@healthpassny.com or forms@healthpassny.com
COBRA	memberservices@healthpassny.com
GA/Broker Commission	commissions@healthpassny.com
Group Billing	billing@healthpassny.com
Health Advocate/Claims	memberservices@healthpassny.com
Licensing/Appointments	sales@healthpassny.com
New Group	sales@healthpassny.com
Renewing Group	renewals@healthpassny.com

## Where To Make Payments

US Postal Services	HealthPass New York P.O. Box 28413 NY, NY 10087-8413
UPS/FedEx/Courier	JP Morgan Chase – Lockbox Processing HealthPass Insurance Trust Box 28413 4 Chase Metrotech Center, 7th floor East Brooklyn, NY 11245
COBRA - US Postal Services	HealthPass COBRA PO Box 2008 Omaha, NE 68103-2008

## Medical Carrier Contacts

	Customer Service	Mental Health	Rx Questions	Precertification
Healthfirst - healthfirst.org	855-789-3668	855-789-3668	800-364-6331	855-789-3668
Oscar - hioscar.com	855-672-2755	855-672-2755	855-672-2755	855-672-2755
Oxford - oxhp.com	888-201-4216	800-201-6991	800-788-4863	800-444-6222

## Medical Carrier Addresses

	Medical Claims	Rx Claims	Mail Order Rx
Healthfirst	Healthfirst Claims Department P.O. Box 958438 Lake Mary, FL 32795-8438	CVS/Caremark P.O. Box 52136 Phoenix, AZ 85072-2136 <a href="http://caremark.com/wps/portal">caremark.com/wps/portal</a>	CVS/Caremark P.O. Box 52136 Phoenix, AZ 85072-2136 <a href="http://caremark.com/wps/portal">caremark.com/wps/portal</a>
Oscar	Oscar PO Box 52146 Phoenix, AZ 85072-2146	Oscar PO Box 52146 Phoenix, AZ 85072-2146	Oscar PO Box 52146 Phoenix, AZ 85072-2146
Oxford	UnitedHealthcare/Oxford Attn: Claims Department P.O. Box 29130 Hot Springs, AR 71903	OptumRx Attn: Claims Dep P.O. 29077 Hot Springs, AR 71903	OptumRx P.O. Box 509075 San Diego, CA 92150 <a href="http://optum.com">optum.com</a>

## Ancillary Carrier Contacts

Guardian Dental	Guardian DentalGuard Preferred Plan P.O. Box 981572 El Paso, TX 79998	800-541-7846 <a href="mailto:cru@glic.com">cru@glic.com</a>
	Guardian Managed DentalGuard P.O. Box 981571 El Paso, TX 79998	888-618-2016
Guardian VisionGuard (Davis Vision)	Vision Care Processing Unit P.O. Box 1525 Latham, NY 12110-1525	1-877-393-7363 <a href="http://www.davisvision.com">www.davisvision.com</a>
Guardian EverGuard LTD	Guardian Group LTD Claim Department P.O. Box 981579 El Paso, TX 79998-1579	800-538-4583 <a href="mailto:group_LTD_Claims@glic.com">group_LTD_Claims@glic.com</a>
Guardian EverGuard Term Life/AD&D	Guardian Life Insurance Company Group Life Claims P.O. Box 981580 El Paso, TX 79998-1580	800-525-4542 <a href="mailto:group_life_claims@glic.com">group_life_claims@glic.com</a>
Guardian Accident	Guardian Life Insurance Company Group Accident Benefit Claims P.O. Box 981582 El Paso, TX 79998-1582	800-541-7846
Solstice Dental	Solstice Dental Claims Attn: Claims Unit PO Box 19199 Plantation, FL 33318	877-760-2247
UnitedHealthcare Dental	UnitedHealthcare Dental Attn: Claims Department P.O. Box 30587 Salt Lake City, UT 84130	800-521-9845
UnitedHealthcare Vision	UnitedHealthcare Vision Attn: Claims Department P.O. Box 30978 Salt Lake City UT 84130	800-521-9845

## Partner Service Partners Contacts

InfoArmor	800-789-2720
LifeLock	800-543-3562