

HealthPass Contacts

HealthPass	Phone 888-313-7277 or 212-252-8010/Fax 888-354-7277 or 212-252-7448
Client Services	clientservices@healthpass.com
COBRA	clientservices@healthpass.com
GA/Broker Commission	commissions@healthpass.com
Group Billing	billing@healthpass.com
HealthPass Advocacy	clientservices@healthpass.com
Broker Licensing	sales@healthpass.com
New Group	sales@healthpass.com
Renewing Group	renewals@healthpass.com

Where To Send Payments

US Postal Services	UPS/FedEx/Courier	COBRA US Postal Services
HealthPass PO Box 22049 New York, NY 10087	HealthPass Lockbox 22049 4 Chase Metrotech Center 7th Floor East Brooklyn, NY 11245	HealthPass COBRA PO Box 2008 Omaha, NE 68103-2008

Medical Carrier Contacts (Benefits Exchange only)

	Anthem	EmblemHealth	Oxford/UnitedHealthcare
Customer Service	855-330-1105	866-614-6040 Brokers 888-447-7703 Members	800-444-6222
Mental Health	855-330-1105	888-447-2526	800-201-6991
Rx	833-253-4449	855-283-2150	800-356-3477
Precertification	800-441-2411	800-223-9870	800-666-1353
Web Address	www.anthembluecross.com/	www.emblemhealth.com	www.myuhc.com
Medical Claims	Anthem BCBS PO Box 1407 Church St Station New York, NY 10008	EmblemHealth PO Box 2845 New York, NY 10116	Oxford/UnitedHealthcare Claims Department PO Box 31386 Salt Lake City, UT 84131
Rx	Claims Department PO Box 52065 Phoenix, AZ 85072	Pharmacy Benefit Services 55 Water St. New York, NY 10041	OptumRx PO Box 650540 Dallas, TX 75265-0540
Mail Order Rx	CarelonRx PO Box 94467 Palatine, IL 60094	Express Scripts PO Box 66566 St. Louis, MO 63166	OptumRx PO Box 2975 Mission, KS 66201

Ancillary Carrier Contacts

Guardian Managed DentalGuard	Guardian Managed Dental PO Box 981571 El Paso, TX 79998	888-618-2016 www.guardiananytime.com
Guardian DentalGuard PPO	Guardian DentalGuard PPO PO Box 981572 El Paso, TX 79998	800-541-7846 cru@glic.com
Guardian VisionGuard	Guardian Vision Care Processing Unit PO Box 1525 Latham, NY 12110-1525	877-393-7363 www.davisvision.com
Guardian Life/AD&D, Life & EverGuard Term Life/AD&D	Guardian Life Insurance Company Group Life Claims PO Box 14334 Lexington, KY 40512	800-525-4542 group_life_claims@glic.com
Guardian EverGuard LTD	Guardian Group LTD Claim Department PO Box 14333 Lexington, KY 40512	800-538-4583 group_ltd_claims@glic.com
Guardian Accident	Guardian Life Insurance Company Group Accident Benefit Claims PO Box 14315 Lexington, KY 40512	800-541-7846 www.guardiananytime.com
Guardian Life/AD&D, Life, EverGuard & Accident	To convert any of these plans call or email	800-433-5982 x5696 national_conversions@glic.com
Solstice Dental	Solstice Benefits PO Box 2057 Farmington Hills, MI 48333	877-760-2247 www.mysmile365.com/solstice
Solstice Vision	Solstice Vision Attn: Claims Department PO Box 30978 Salt Lake City, UT 84130	800-638-3120 www.mysmile365.com/solstice
UnitedHealthcare Dental	UnitedHealthcare Dental Attn: Claims Unit PO Box 30567 Salt Lake City, UT 84130	877-816-3596 https://member.uhc.com/myuhc
UnitedHealthcare Vision	UnitedHealthcare Vision Attn: Claims Department PO Box 30978 Salt Lake City, UT 84130	800-638-3120 https://member.uhc.com/myuhc

Service Partner Contacts

OCA FSA & Commuter Benefits	855-622-0777 service@oca125.com
Beyond Med	844-267-6192 info@beyondmedplans.com
Allstate Identity Protection	800-789-2720 customercare@aip.com
LifeLock	800-543-3562 https://support.norton.com/sp/en/us/home/current/ntact?inid=support-homepage_more supportoptions-contactus
Total Pet Plan	800-891-2565 customercare@petbenefits.com