

## HealthPass Contacts

<b>HealthPass</b>	Phone 888-313-7277 or 212-252-8010/Fax 888-354-7277 or 212-252-7448
<b>Client Services</b>	<a href="mailto:clientservices@healthpass.com">clientservices@healthpass.com</a>
<b>COBRA</b>	<a href="mailto:clientservices@healthpass.com">clientservices@healthpass.com</a>
<b>GA/Broker Commission</b>	<a href="mailto:commissions@healthpass.com">commissions@healthpass.com</a>
<b>Group Billing</b>	<a href="mailto:billing@healthpass.com">billing@healthpass.com</a>
<b>HealthPass Advocacy</b>	<a href="mailto:clientservices@healthpass.com">clientservices@healthpass.com</a>
<b>Broker Licensing</b>	<a href="mailto:sales@healthpass.com">sales@healthpass.com</a>
<b>New Group</b>	<a href="mailto:sales@healthpass.com">sales@healthpass.com</a>
<b>Renewing Group</b>	<a href="mailto:renewals@healthpass.com">renewals@healthpass.com</a>

## Where To Send Payments

US Postal Services	UPS/FedEx/Courier	COBRA US Postal Services
HealthPass PO Box 22049 New York, NY 10087	HealthPass Lockbox 22049 4 Chase Metrotech Center 7th Floor East Brooklyn, NY 11245	HealthPass COBRA PO Box 860620 Minneapolis, MN 55486-0620

## Medical Carrier Contacts (Benefits Exchange only)

	Anthem	EmblemHealth	Oxford/UnitedHealthcare
<b>Customer Service</b>	855-330-1105 800-810-BLUE (Coverage outside NY)	866-614-6040 Brokers 888-447-7703 Members	800-444-6222
<b>Mental Health</b>	855-330-1105	888-447-2526	800-201-6991
<b>Rx</b>	833-253-4449	855-283-2150	800-356-3477
<b>Precertification</b>	800-441-2411	800-223-9870	800-666-1353
<b>Web Address</b>	<a href="http://www.anthembluecross.com/">www.anthembluecross.com/</a>	<a href="http://www.emblemhealth.com">www.emblemhealth.com</a>	<a href="http://www.myuhc.com">www.myuhc.com</a>
<b>Medical Claims</b>	Anthem BCBS PO Box 1407 Church St Station New York, NY 10008	EmblemHealth PO Box 2845 New York, NY 10116	Oxford/UnitedHealthcare Claims Department PO Box 31386 Salt Lake City, UT 84131
<b>Rx</b>	Claims Department PO Box 52065 Phoenix, AZ 85072	Pharmacy Benefit Services 55 Water St. New York, NY 10041	OptumRx PO Box 650540 Dallas, TX 75265-0540
<b>Mail Order Rx</b>	CarelonRx PO Box 94467 Palatine, IL 60094	Prime Therapeutics Pharmacy PO Box 620968 Orlando, FL 32862	OptumRx PO Box 2975 Mission, KS 66201

## Ancillary Carrier Contacts

<b>Guardian Managed DentalGuard</b>	Guardian Managed Dental PO Box 981571 El Paso, TX 79998	888-618-2016 <a href="http://www.guardiananytime.com">www.guardiananytime.com</a>
<b>Guardian DentalGuard Preferred</b>	Guardian DentalGuard PPO PO Box 981572 El Paso, TX 79998	800-541-7846 <a href="mailto:cru@glic.com">cru@glic.com</a>
<b>Guardian VisionGuard</b>	Guardian Vision Care Processing Unit PO Box 1525 Latham, NY 12110-1525	877-393-7363 <a href="http://www.davisvision.com">www.davisvision.com</a>
<b>Guardian Life/AD&amp;D, Life &amp; EverGuard Disability/Life/AD&amp;D</b>	Guardian Life Insurance Company Group Life Claims PO Box 14334 Lexington, KY 40512	800-525-4542 <a href="mailto:group_life_claims@glic.com">group_life_claims@glic.com</a>
<b>Guardian EverGuard LTD</b>	Guardian Group LTD Claim Department PO Box 14333 Lexington, KY 40512	800-538-4583 <a href="mailto:group_ltd_claims@glic.com">group_ltd_claims@glic.com</a>
<b>Guardian Accident</b>	Guardian Life Insurance Company Group Accident Benefit Claims PO Box 14315 Lexington, KY 40512	800-541-7846 <a href="http://www.guardiananytime.com">www.guardiananytime.com</a>
<b>Guardian Life/AD&amp;D, Life, EverGuard Disability/Life/AD&amp;D &amp; Accident</b>	To convert any of these plans call or email	800-433-5982 x5696 <a href="mailto:national_conversions@glic.com">national_conversions@glic.com</a>
<b>Solstice Dental</b>	Solstice Benefits PO Box 2057 Farmington Hills, MI 48333	877-760-2247 <a href="http://www.mysmile365.com/solstice">www.mysmile365.com/solstice</a>
<b>Solstice Vision</b>	Solstice Vision Attn: Claims Department PO Box 30978 Salt Lake City, UT 84130	800-638-3120 <a href="http://www.mysmile365.com/solstice">www.mysmile365.com/solstice</a>
<b>UnitedHealthcare Dental</b>	UnitedHealthcare Dental Attn: Claims Unit PO Box 30567 Salt Lake City, UT 84130	877-816-3596 <a href="https://member.uhc.com/myuhc">https://member.uhc.com/myuhc</a>
<b>UnitedHealthcare Vision</b>	UnitedHealthcare Vision Attn: Claims Department PO Box 30978 Salt Lake City, UT 84130	800-638-3120 <a href="https://member.uhc.com/myuhc">https://member.uhc.com/myuhc</a>

## Service Partner Contacts

<b>OCA FSA &amp; Commuter Benefits</b>	855-622-0777   <a href="mailto:service@oca125.com">service@oca125.com</a>
<b>Beyond Med</b>	844-267-6192   <a href="mailto:info@beyondmedplans.com">info@beyondmedplans.com</a>
<b>LifeLock</b>	800-543-3562   <a href="https://support.norton.com/sp/en/us/home/current/ntact?inid=support-homepage_more%20supportoptions-contactus">https://support.norton.com/sp/en/us/home/current/ntact?inid=support-homepage_more supportoptions-contactus</a>
<b>Total Pet Plan</b>	800-891-2565   <a href="mailto:customercare@petbenefits.com">customercare@petbenefits.com</a>